

**ADDENDA TO
SOLICITATION FOR COMPETITIVE PROPOSALS
CALL HANDLING EQUIPMENT & SOFTWARE UPGRADE**

ORIGINAL ISSUE DATE: February 3, 2023

DATE OF ADDENDA: February 17, 2023

EXTENDED PROPOSAL DUE DATE: Friday, March 10, 2023, 12:00 p.m., central time.

Cameron County Emergency Communication District (“CCECD”) submits this Addenda to provide additional information, requirements, and specifications to allow Proposers to provide adequate and comprehensive responses. This addendum is in addition to the prior solicitation issued on February 3, 2023. Unless any changes are specified herein, all other requirements, terms, conditions, instructions, etc. in the initial solicitation still apply.

1.8 ADDITIONAL SPECIFICATIONS AND REQUIREMENTS

A. Command Post Laptops:

1. CCECD currently has “26 Command Post Laptops” that are utilized as backup call handling stations. The Command Post Laptops utilized are the HP ZBook 15 G3 or the HP ZBook 15 G6 models with windows 10 and utilizes a VPN, MacAfee Virus Scan 10.7, 4 firewall, and VPN Configuration. Command Post Laptops contain a docking station that allows multiple USB or an additional HDMI cable connection. The Command Post Laptops are currently updated through connection to the 9-1-1 network. Currently a Sentinel USB licensing key is used for the built in instant playback system. Each Command Post Laptop connects to call handling equipment. The current call handling equipment used with the laptops is as follows: AIRBUS DS Communications Sound Arbitration Module, Sound Arbitration Jack, AIRBUS DS Communications Speaker, hotspot or a Wi-Fi network, VPN connection and a black hand-held phone.
2. Proposer must specify if their proposed call handling equipment and software solution can be utilized with and is compatible with the CCECD Command Post Laptops currently in use. If not, Proposer must provide a solution and pricing to provide CCECD with 26 laptops that will work with the Proposer’s proposed call handling equipment and software solution. Proposed laptops for backup call handling stations must work with ESInet and have both the capability for a direct network connection and wi-fi compatibility.

B. Routers:

1. As set forth in the Project Description (Ref., 1.1. C. Project Description), the solicitation calls for the upgrading of routers, as applicable, and the Proposer should include pricing for any required routers and their installation. CCECD currently utilizes Cisco 2500 Routers which are end of life and must be replaced. Any proposed routers should be of comparable or superior quality and performance and the latest available hardware and software out in the market. Attached hereto as **Attachment D** is a Network AVPN map for the Primary (SmartCom) and Secondary (AT&T) networks used by CCECD.

C. System Display Monitors

1. Proposer’s call handling equipment solution should include 2 - 24” system display monitors for each of the 58 workstations identified in **Attachment A** of the solicitation.

D. Mapping System

1. CCECD Call Handling Equipment is currently using the Vesta Map Local System. Proposer must indicate in their proposal whether their proposed call handling equipment and software solution can utilize the existing Vesta Map Local System. If not, Proposer must include in their proposal a mapping solution, with all applicable pricing, that has the same or similar features and can achieve the same level of functionality as the Vesta Map Local System,

E. Network Monitoring

1. CCECD Call Handling Equipment is currently monitored by OnSure Network Monitoring. Proposer must indicate whether their proposed call handling equipment and software solution can interface with OnSure Network Monitoring.

F. Computer Aided Dispatch (CADs) and Recorders.

1. Proposer must indicate in their proposal whether their proposed call handling equipment and software solution is compatible with a wide variety of CADs and Recorders. CCECD does not supply CADs and Recorders to PSAPs. As a result, the brand, type, and specifications of CADs and Recorders will vary based on the PSAP. Proposer must ensure compatibility and connectivity of these peripheral components with their proposed call handling equipment and software solution. Proposer should include in their proposal all equipment and installation costs to connect this peripheral equipment with their proposed call handling equipment and software solution.

G. Training and Technical Support.

1. Proposer should include in their proposal the pricing for any training for their proposed call handling equipment and software solution. The proposal should include pricing for training at all of the PSAPs as set forth in **Attachment A**.
2. Proposer should indicate in their proposal whether technical support can be provided on-site, remotely, or both and what Proposer offers in terms of availability for technical support (e.g. 24-hour support, during business hours, etc.). Proposer should generally describe their approach to technical support.

H. Demo Presentation

1. Proposer should indicate in their proposal if they can provide a demonstration of their call handling equipment and software solution if requested by CCECD. CCECD may request a demonstration at its sole election, and is not requiring a demonstration be provided by all proposers.

- I.** Inter-operability and compatibility of any call handling equipment and software solutions proposed with the CCECD infrastructure and systems is imperative. Proposers should include any pricing in their proposal for any additional equipment or software that may otherwise be required by Proposer to ensure inter-operability and compatibility with the other components of CCECD's infrastructure and systems.

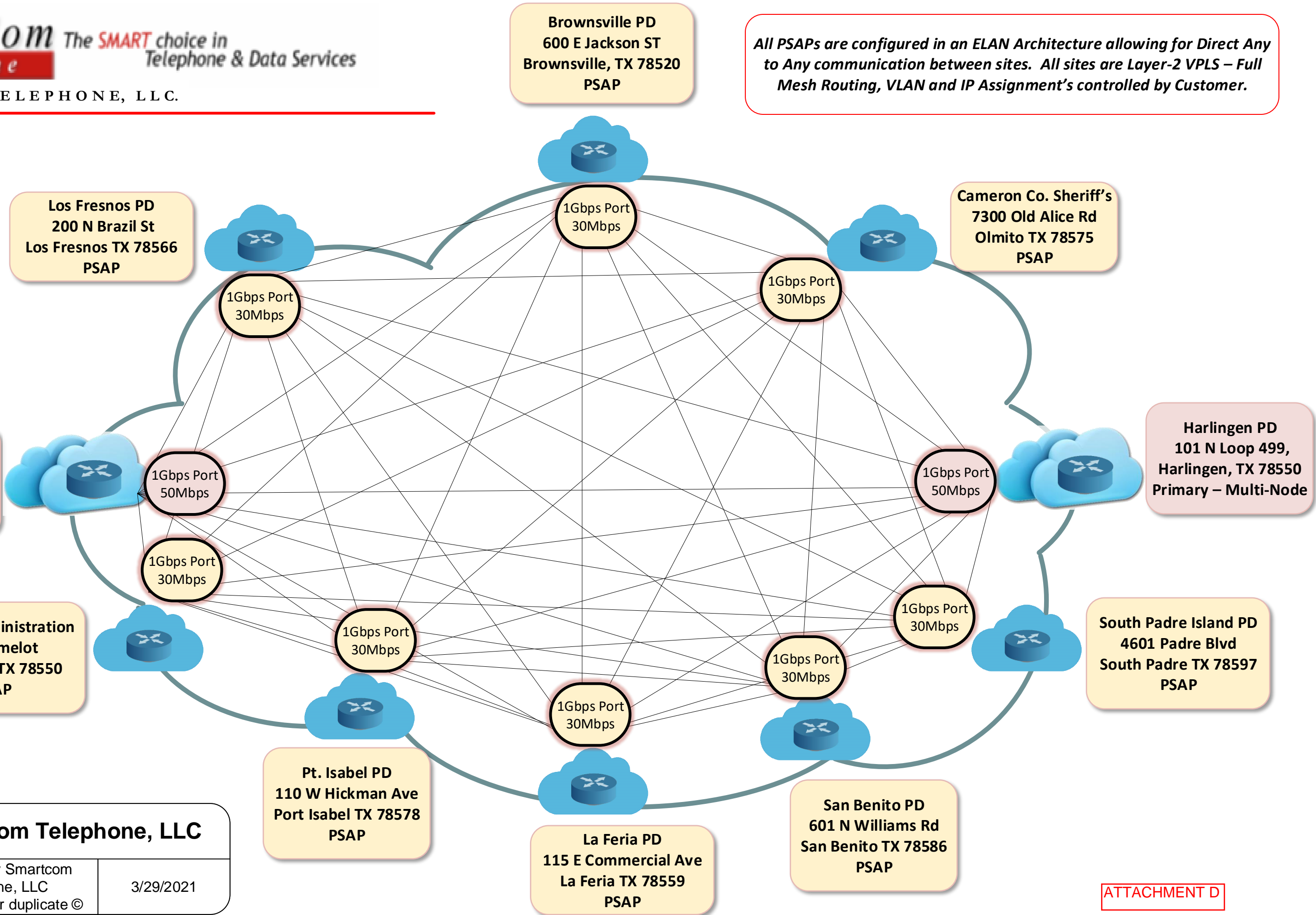
1.9 EXTENDED PROPOSAL DUE DATE:

CCECD is extending the original proposal due date of Friday, February 24, 2023. CCECD will receive Competitive Proposals until the Extended Proposal Due Date and time at the location given below. CCECD will consider proposals prepared in compliance with the Solicitation dated February 3, 2023, the attachments thereto, the Instructions to Proposers issued by CCECD, and this addendum, and should deliver proposals as follows:

1. **Extended Proposal Due Date: Friday, March 10, 2023.**
2. **Proposal Time: Before 12:00 p.m., local time.**
3. Proposal Format: Emailed .pdf file to the following email addresses:
 - a. jdavila@cameroncounty911.com

Proposals will be opened at 10:00 a.m. on **Monday, March 13, 2023** at the Cameron County Emergency Communication District Office located at 501 Camelot Drive, Harlingen, Texas 78550.

All PSAPs are configured in an ELAN Architecture allowing for Direct Any to Any communication between sites. All sites are Layer-2 VPLS – Full Mesh Routing, VLAN and IP Assignment's controlled by Customer.



Los Fresnos PD
 200 N Brazil St
 Los Fresnos TX 78566
 PSAP

Brownsville PD
 600 E Jackson ST
 Brownsville, TX 78520
 PSAP

Cameron Co. Sheriff's
 7300 Old Alice Rd
 Olmito TX 78575
 PSAP

EMS
 1705 Vermont,
 Harlingen, TX 78550
 Secondary Multi-Node

Harlingen PD
 101 N Loop 499,
 Harlingen, TX 78550
 Primary – Multi-Node

District Administration
 501 Camelot
 Harlingen TX 78550
 PSAP

South Padre Island PD
 4601 Padre Blvd
 South Padre TX 78597
 PSAP

Pt. Isabel PD
 110 W Hickman Ave
 Port Isabel TX 78578
 PSAP

La Feria PD
 115 E Commercial Ave
 La Feria TX 78559
 PSAP

San Benito PD
 601 N Williams Rd
 San Benito TX 78586
 PSAP

Smartcom Telephone, LLC

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ATTACHMENT D

AT&T Primary Network AVPN

ATTACHMENT D

Brownsville PD
600 E Jackson ST
Brownsville, TX 78520
PSAP

Los Fresnos PD
200 N Brazil St
Los Fresnos TX 78566
PSAP

Cameron Co. Sheriff's
7300 Old Alice Rd
Olmito TX 78575
PSAP

EMS
1705 Vermont,
Harlingen, TX 78550
Secondary Multi-Node

Harlingen PD
101 N Loop 499,
Harlingen, TX 78550
Primary – Multi-Node

District Administration
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Harlingen TX 78550
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