SOLICITATION FOR COMPETITIVE PROPOSALS
CALL HANDLING EQUIPMENT & SOFTWARE UPGRADE

PREPROPOSAL MEETING – QUESTIONS & ANSWERS

1. **Is there a timeline set or is it open?**
   Responses were originally due by February 24 before 12:00 pm (Central time). However, the deadline has been extended to noon, March 10th, 2023.

2. **There was a drawing for console submitted, is this for furniture or strictly Call Handling Equipment.**
   Upon completion of the remodeling another meeting will be held with regards to furniture. This meeting is only for Call Handling Equipment.

   CCECD stated that there are 26 laptops that will be added to Attachment A. These laptops are used in conjunction with the call handling equipment that can answers calls and display maps that are used to dispatch first responders to the emergency call.

3. **Are the laptops backups?**
   Yes, they are used remotely and should have wireless capability.

4. **There was a proposal completion date of April 30, 2023.** RFP states that the entity can project their company's completion date if the April 30, 2023 deadline cannot be reached. The April 30th date is an ideal date, but proposers should still submit a proposal even if they cannot meet that time frame, and indicate by when they can complete the project. Ranking will be based on how close the ideal time frame can be met, and will be considered with all other criteria.

5. **RFP Documents: Is the 28-page pdf posted on the District's website the only RFP document that prospective bidders need?**
   The 28 page PDF dated February 3, 2023, a 3 page Addenda dated February 17, 2023, & a list of PreProposal Q&A that are posted on the District's website will be the only thing prospective bidders will need to submit a proposal.

6. **Laptops: Was an addendum posted for the 26 laptops that were discussed on the pre-bid call?**
   We are posting an addendum to address the 26 laptops which will be distributed to all vendors.

7. **Harlingen Backup: Will Harlingen Backup continue to be a stand-alone site after the upgrade? If so, will it have ESInet connectivity for ingress traffic?**
   Yes, Harlingen Backup will continue to be a stand-alone site after upgrade and it will have ESinet connectivity for ingress traffic.